



Quality Policy of Dr. Miele Cosmed Group S.A.



“Our mission is to deliver top quality products, created by people for people, using state-of-the-art technology and with care for the environment”.

The mission defined by the Management Board forms the basis for the quality objectives implemented within the functioning Quality Management System:

- a. for the Radom plant, in accordance with ISO 9001:2015, GMP, the IFS HPC standard, the guidelines of ISO 26000, as well as the RSPO standard
- b. for the Jawor plant, in accordance with ISO 9001:2015, the IFS HPC standard, the guidelines of ISO 26000, as well as the RSPO standard:
 1. Meeting the defined expectations of customers concerning the design and production of cosmetics and household chemical products, ensuring their satisfaction.
 2. Manufacturing safe products of high quality and in compliance with applicable law.
 3. Achieving sales and financial performance in line with planned targets.
 4. Increasing employees' environmental awareness, with particular emphasis on waste management.
 5. Reducing pollutant emissions into the environment.
 6. Managing the company in accordance with the principles of social responsibility, including respect for human rights and ethical conduct.
 7. Conducting a rational occupational health and safety policy in line with legal requirements.
 8. Ensuring infrastructure (buildings), machinery and equipment that enable the execution of adopted tasks.
 9. Taking care of product safety culture, understood as shared values, beliefs and behaviours related to product quality and safety.

THE ABOVE OBJECTIVES ARE IMPLEMENTED THROUGH:

- operating based on identified customer needs;
- providing customers with products and services of the quality specified in their orders;
- maintaining constant communication with customers and responding quickly to their needs;
- efficient, rational and economically sound preparation and supervision of technological processes;
- a control system applied at every stage of production;
- constant supervision of the technical condition of buildings, machinery and equipment;
- continuous modernisation and expansion of the machinery park;
- selecting suppliers based on verification of their ability to meet our requirements and those of the customer;

- taking advantage of market chances and opportunities to improve system-related activities;
- developing employees' professional skills that support the achievement of objectives;
- training employees in quality, environmental protection, risk, and good hygiene and manufacturing practices;
- providing resources for company development in the areas of environmental protection, employee safety and product safety;
- systematic settlement of planned activities carried out by all employees;
- providing employees with resources and an incentive scheme in exchange for diligent fulfilment of obligations towards customers and owners.

The Management Board provides means to achieve the objectives set out in the system - starting with appropriate infrastructure, through planning, supervision and risk management systems and functions, adequate human resources and ethical values that guide the jointly built Team, to resources for new investments and development.

Management Board of Dr. Miele Cosmed Group S.A.



Magdalena Miele
President
of the Management Board



Arthur Mielimonka
Member
of the Management Board



Kamil Szlaga
Member
of the Management Board



Michał Czajka
Member
of the Management Board